

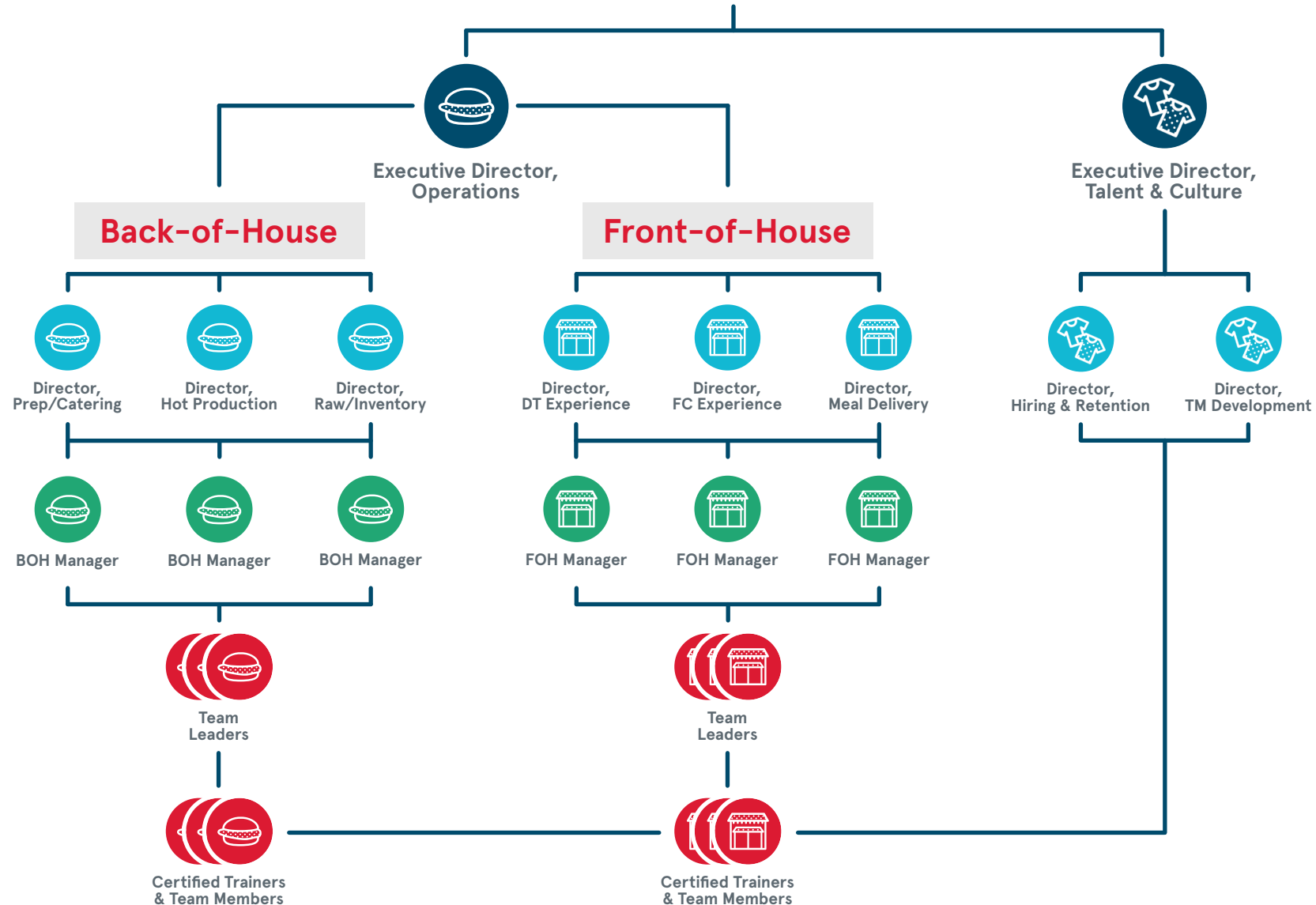


JOURNEY



Britton Smith
Owner/Operator

- Team Members
- Junior Leaders
- Senior Leaders
- Executive Leaders



Support Staff



Office Manager



Director of Finance

Internships



Digital Media Coordinator



Community Engagement Coordinator



JOURNEY

Role	Function	Ops/Admin Hours
Operator	Set culture, vision, expectations, and accountability	0% Operations
Executive Director	Consult, Business Results, Strategize with Operator, Systems Development, Leader Development	
Director	Team Member Development and Discipline (ESRC), Enforce Systems, Input in Systems Development Admin: Schedule, Truck/Produce Order, Audits	75% Operations
Manager	ESR, Provide Input, Lead shifts with excellence by using and enforcing systems and checklists	100% Operations
Team Leader	Key/Card, answer phone and lead small areas; Open/Close before or after Manager	100% Operations

● Executive Leaders
(ELT + SLT + NLT)

● Senior Leaders
(SLT + NLT)

● Junior Leaders
(NLT)